Natividad Preciado 123 w 10th st, #5 Antioch CA 94509

Aug 30th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

Sonic has provided superior customer service compared to at&t. Sonic solved issues like a bad pair causing service drops. At&t never proposed this solution. Sonic should be given a chance to compete so large companies have to fear losing market share to superior customer service and problem solving. Let smaller ISPs survive to create new infrastructure growth that large companies are not building. I will not go back to ATT unless you allow them to be a monopoly. Let Sonic have the opportunity to continue growing and promote other local companies to be created further promoting job growth in cities across the country. Reliable access to the internet is becoming as important as having heat. It promotes democracy, education, and connectivity to the world. Dont let large companies interfere with these goals.

Natividad Preciado